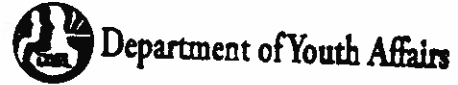




SANCTUARY, INCORPORATED

Address: 406 MaiMai Road Chalan Pago, Guam 96910
sanctuaryguam.com ❖ inquiries@sanctuaryguam.com
Tel: (671) 475-7101 ❖ Fax (671) 477-3117

July 14, 2022



Ms. Melanie Brennan
Director
Department of Youth Affairs
P.O. 236371 GMF
Barrigada, Guam 96929

JUL 15 2022

Director's Office

Dear Ms. Brennan:

Hafa Adai! The information provided below is for the Runaway Homeless and Abuse Program (3rd Quarter of Fiscal Year 2022) from April 01, 2022 thru June 30, 2022.

We have listed all expenditures for services and equipment that were \$5,000 or greater.

Services	-0-
Equipment	-0-
Inventory Property	-0-

Please let us know if you have any questions.

Un Dankalu na Si Yu'os Ma'ase,

VICTOR CAMACHO
Executive Director



**Non Profit Organization Receiving Appropriations from Government of Guam
Pursuant to P.L. 31-77 (Sanctuary, Incorporated)
FY 2022 (April 1, 2022 - June 30, 2022)
3rd Quarter Expenditure Report
Department of Youth Affairs
Runaway Homeless Program**

Fund	Contract Amount	Object Classification	Expenditure
General/Federal	\$ 200,000.00		
		Salary	\$ 24,957.28
		Overtime	\$ -
		Fringe Benefits	\$ 3,326.11
		Travel	\$ -
		Contractual	\$ 148.32
		Supplies	\$ 790.34
		Equipment	\$ -
		Drug Testing	\$ -
		Miscellaneous	\$ -
		Power	\$ 385.06
		Water	\$ 191.82
		Telephone	\$ 92.49
		Capital Outlay (Tipping Fee)	\$ -
		Grand Total	<u>\$ 29,891.42</u>

I CERTIFY THAT THIS IS A TRUE AND CORRECT STATEMENT OF THE EXPENDITURES FOR FISCAL YEAR 2022 FOR THE PROJECT ABOVE.

SIGNATURE OF AUTHORIZED OFFICIAL:



VICTOR CAMACHO
EXECUTIVE DIRECTOR

DATE: 7/15/22

QBS 7/25/20

FY 2021-2022 RUNAWAY HOMELESS YOUTH (RHY) BASIC CENTER

Department of Youth Affairs

QUARTERLY PERFORMANCE REPORT FORM

ORGANIZATION/AGENCY: Sanctuary Incorporated of Guam	
VENDOR NUMBER: S1456001	
PERSON COMPLETING REPORT: Leilani G. Giltinag, Quality Assurance Officer	
TELEPHONE: 475-7101	FAX: 477-3117
REPORT PERIOD: April 1 through June 30, 2022	DATE OF REPORT: July 15, 2022

Project Description:

The Runaway Homeless Youth (RHY) CO-ED shelter is a community-based program specifically designed to assist runaway, homeless, victims of abuse and other similarly troubled youth and their families. The program provides a 24-hour shelter and care as a safe home for runaway, homeless and victims of abuse for up to 30 days during which case management services are provided in resolving their issues of conflict in times of crisis at the same time keeping focus on strengthening the family as a collective unit. The case management unit includes crisis intervention, individual program planning, group and family counseling, aftercare, outreach, and referrals. The primary purpose of the program is to 1) provide a viable temporary safe alternative to the natural home, detention center or the streets; and 2) to facilitate the problem-solving process of case management by lowering the level of tension in the family to a point in which constructive dialog may begin.

Project Goals and Objectives; Project Activities; Project Performance Measures; Project Outcomes:

<p>Goal: The overall goal of the CO-ED is to provide professional services for up to 200 who are runaways, homeless, or victims of abuse.</p> <p>Decrease recidivism and problems of runaways and homeless youth.</p> <p>Objective 1. To increase the awareness of available services and issues related to Runaway and Homeless youth and victims of abuse by conducting outreach efforts directed at youth, parents, and community agencies through a 24-hour crisis hotline, presenting information through the local media (newspapers, television & radio), public presentations, bus stop murals, school presentations, door-to-door street outreach, and informational displays at shopping centers throughout the island.</p> <p>Indicator/Outcomes/Periodicity: <i>Awareness of available services for run away and troubled youth for the community of Guam as a whole.</i></p>	<p>Results: For this reporting period, our agency provided services to three (3) DYA client in the months of April through May 2022.</p>
<p>Activity A: The Emergency Shelter program will provide individual supportive counseling at least twice a week for each youth residing in the shelter.</p>	<p>Results: During, this reporting period, there were three (3) DYA referred clients who resided in the</p>

<p>Time Line: Daily; ongoing daily sessions</p> <p>Responsible Parties: Case Manager and Residential Assistants</p>	<p>shelter. However, two (2) of these referred clients were also under the jurisdiction of child protective services.</p>
<p>Activity B: To provide therapeutic and recreational activities for youth to promote personal well-being.</p> <p>Timeline: Daily</p> <p>Responsible Parties: Case Manager and/or Residential Assistants</p>	<p>Results: The program offers various activities for therapeutic and recreational purposes such as life skills to include stress/anger management, home management, mentoring, and exercise to promote social skills and healthy personal growth.</p> <p>All three (3) DYA clients referred to Sanctuary Inc. participated in therapeutic and recreational activities.</p>
<p>Objective II. To increase crisis intervention services to runaway and homeless youth and their families by providing 24 hours services to 200 youth parent and/or community members.</p> <p>Indicators/Outcomes/Periodicity: <i>Accessibility of children and their families in crisis situations who use Emergency Shelter services.</i></p> <p>Activity A: 24-hour crisis hotline is open to the general public to provide immediate feedback, assessments and referrals to appropriate agencies.</p> <p>Time line: on-going</p> <p>Responsible Parties: Crisis Intervention Worker and Case Manager II</p>	<p>Results: Approximately 25 contacts were made to the 24-hour crisis hotline during this reporting period. Issues brought up during the crisis calls involved youth beyond control behavior, physical abuse, neglect, runaway, homelessness, violence and aggression, and sexual abuse, including COVID-19 information/referrals.</p>
<p>Activity B: Provide referral services for all youth and their family members assessed for services needed from other agencies.</p> <p>Timeline: on-going</p> <p>Responsible Parties: Crisis Intervention Worker, Case Manager I and Case Manager II</p>	<p>Results: Referrals for mainstream services are made to other agencies, as needed.</p> <p>There were a total of three (3) clients referred from DYA to Sanctuary Inc. These clients were also provided referrals to other mainstream services as needed, to include drug and alcohol assessments.</p>
<p>Objective III: To reduce the problems of youth 12-17 who are runaway, homeless and victims of abuse by providing temporary shelter and aftercare services</p>	

<p>for up to 10 youth at any given time while they resolve problematic issues.</p> <p>Indicators/Outcomes/Periodicity: <i>Accessibility of emergency 24hr placement for runaway and homeless youth needing assistance/guidance to begin the reunification process.</i></p> <p>Activity A: The project will provide temporary shelter and aftercare service for 10 youth 12-17 years of age for up to 30 days while providing the youth with supportive counseling and connecting youth and families with other agencies.</p> <p>Activity B: The project will provide basic necessities such as food, clothing, shelter, and transportation services to and from school and appointments while also providing supportive counseling and guidance to promote reunification and reconciliation.</p> <p>Timeline: ongoing</p> <p>Responsible Parties: Case Manager II, Case Manager I</p>	<p>Results: During this quarter, there were three (3) referrals received from DYA.</p> <p>Results: All three (3) youth intakes from DYA were provided with basic necessities to include shelter, food, clothing, transportation, etc.</p>
<p>Objective IV To strengthen family relationships of 120 youth and their families through individual family and group counseling to resolve conflicts that will lead to familial reconciliation and reunification.</p> <p>Indicators/Outcomes/Periodicity: <i>Conflict Mediation skills of children and their families</i></p> <p>Activity A: Provide family skills training sessions for youth and their families experiencing crisis situations through Sanctuary's 24-hour crisis hotline or Emergency Shelter Program.</p> <p>Time line: ongoing</p> <p>Responsible Parties: Crisis Intervention Worker, Case Manager</p>	<p>Results: A total of three (3) youth referred from DYA were provided with individual and family counseling as part of their enrollment in the COED shelter program.</p> <p>The twenty-four (24) callers who accessed services and referrals via the crisis hotline were provided intervention and prevention services via telephone communication.</p>
<p>Activity B: The Project will conduct 45 Anger Management groups for children in crisis situations to learn assertive, non-violent ways of channeling their anger.</p>	<p>Results: Anger management classes are suspended due to limited space availability to host in-person sessions within the requirements of public health COVID-19 safety measures.</p>

<p>Timeline: ongoing</p> <p>Responsible Parties: AmeriCorps facilitators and volunteers.</p>	
<p>Objective V: To decrease recidivism and problems of runaway and homeless youth and their families to assist with their transition back home and meet their long-term needs.</p> <p>Indicators/Outcomes/Periodicity: <i>Availability of supportive services to children and their families in crisis situations.</i></p> <p>Activity A: The project will provide individual supportive counseling for youth and their parent/legal guardians assisting them in making appropriate decisions relative to their family dynamics.</p> <p>Timeline: ongoing</p> <p>Responsible Parties: Crisis worker and Case-Manager</p>	<p>Results: Individual supportive counseling sessions are offered via in-person and telephone/video conference during this reporting period to assist youth and their parent/legal guardians to make appropriate decisions relative to their family dynamics. The breakdown of the sessions is as follow:</p> <ul style="list-style-type: none"> - Three (3) youth participated in individual supportive counseling sessions. - IPP expected completion rate for this quarter is 100%
<p>Activity B: The project will provide case management services for youth and their families that will enhance stabilize and strengthen their relationships.</p> <p>Timeline: ongoing</p> <p>Responsible Parties: Case Manager II and Case Manager I</p>	<p>Results: Case management services were provided to all three (3) youth referred from DYA.</p>

Problems Encountered:

Sanctuary Inc. continues to navigate through the challenges brought on by the COVID-19 global pandemic which resulted in a lot of restrictions and formulations of new organizational policies in accordance with Guam regulations. Intake screening and assessments for new clients were limited due to social distancing measures and housing capacity limitations. Intakes completed on an emergency basis were conducted via telephone or video/web conference. Families who had plans in place to gain physical custody of their child/children are now facing more hardships such as financial stability due to loss of employment, unable to complete required self-help courses, and other challenges that has resulted in the extension of shelter stay for youth. Since the Department of Youth Affairs is now overseeing the child protective services, youth referred directly from the department is initiated under the CPS foster care placement efforts. In this reporting period, there were four (4) youth served directly under the DYA contract. Some challenges encountered also involved the delay in honoring the terms of the Extended Authorized Leave (EAL) for each client referred to Sanctuary Inc. for housing services under the DYA contract. While prevention measures were set in place for clients who violate their EAL, prolonging the process of remanding clients back to DYA for a temporary timeout, caused major setbacks in the individual program plans.

Future Plans:

The Case Management and Clinical department continue to develop corrective action plans to address several gaps in services such as improving placement time periods, monitoring of case management activities, and case updates. Sanctuary continues to partner with the Department of Youth Affairs by increasing day to day communication to discuss ways to better serve clients in shelter. To assist with these plans, we continue to increase our staff capacity through training and supervision.

Performance Measures:

Social Competence	Case manager and shelter staff observed improvement in social interactions and development of positive peer relationships among all youth served. Observations were based on demeanor and nature of peer interactions as documented using daily client progress reports.
Family Relationships	Family relationships are still a work in progress for all youth served during this reporting period.
Families Satisfied with Program	Families of youth served reported positive feedback indicating that they are satisfied with all aspects of the program; however, the delay in reunification is due to the limitation of permanent housing available for youth and their families.
Client Satisfaction	Youth completed satisfaction surveys reported that they felt safe while residing at Sanctuary shelters. A total 100% have rated that they were satisfied with the overall care and support services received.

Performance Measures	Data
<p>Performance Measures: Number and Percent of program youth committed to a correctional facility. Definition: The number of program youth who have been ordered to a correctional facility. Include youth mandated to any secure residential facility including juvenile correctional and adult correctional facilities. Official records are the preferred data source.</p>	
<p>Reporting Format: A. The number of program youth enrolled in a correctional facility</p>	3
B. Number of youth still in the program.	2
C. Percent (A/B)	1.5%
<p>Performance Measures (Description) Number and percent of program youth completing program requirements Definition: The number and percent of program youth who have successfully fulfilled all program obligations and requirements. Program obligations will vary by program but should be a pre-defined list of requirements or obligations that clients must meet prior to program completion. Program records are the preferred data source.</p>	
<p>Reporting Format: A. The number of youth who exited the program having completed program requirements.</p>	0
B. Number of youth who left the program.	1
C. Percent (A/B)	0%